

RELATION WITH CUSTOMERS

Technical Department : Dept. Manager or staff member

Monday - Friday 1:00 pm - 4: 00 pm

Administrative Dept. Mrs Chiara Marte

Monday - Friday : 11:00 am - 2: 00 pm

Quality Manager –Data processor and controller

Mrs Lorena Alei De Arcangelis

Monday - Friday : 12:00 am– 5: 00 pm

PROCESSING OF SENSITIVE DATA

Data Processor and Controller

(Collection-Recording-Processing-Storage)

Medical Laboratory Prof. A. De Arcangelis s.r.l.

Data processor and controller

Mrs Lorena Alei De Arcangelis

The management and processing of sensitive data is carried out in accordance with Legislative Decree 196/2003 and EU regulation 2016/879 and is implemented in the SPD (Security Policy Document) available at the Administrative Dept.

SUGGESTIONS AND/OR COMPLAINTS

To send suggestions and/or complaints you can use the forms available in the waiting room of the Laboratory.

QUALITY MANAGEMENT

The Laboratory participates in various External Quality Assessment (EQA) programmes for each of the different disciplines covered by the laboratory's diagnostic activities and uses internal controls to validate the various analyses.

ORAL ANTICOAGULATION THERAPY

The Laboratory is the Centre No. 312 of the Federation of Anticoagulated Patients Surveillance Centres and provides specialist advice with daily delivery of the therapeutic dosage regimen

PARKING

Our Laboratory offers its customer a free parking service at the garage " D' Amario"

Corso Trieste n° 29 F

Via Alessandria n° 207 A



Laboratorio analisi cliniche
e ricerche diagnostiche

Prof. A. De Arcangelis s.r.l.

**MEDICAL AND DIAGNOSTIC
SERVICES LABORATORY
PROF. A. DE. ARCANGELIS S.R.L.**

**Certified Laboratory
UNI EN ISO 9001**

Corso Trieste 22
00198 Rome

Tel.: 06 8552375
Fax: 06 85800969

E-mail: labdearcangelis@virgilio.it

Certified e-mail address:

labdearcangelissrl@cert.postecert.it

Website: www.laboratoriodearcangelis.com



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GUIDE TO SERVICES



**Certified Laboratory
UNI EN ISO 9001
Accredited to the Region Healthcare Service
Acting Commissioner Decree n. U00315
Regional Code: 644302**



Laboratorio analisi cliniche
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OPENING HOURS

Opening hours:

Monday-Friday: 8:00 am - 5:00 pm

Saturday: 8:00 am - 12:00 pm

BLOOD COLLECTION

Monday - Saturday : 8:00 am -10:00 am

ACCESS REQUIREMENTS

No reservations are required, except for home blood collection and tests

- Lactose and Lactulose Breath Test
- Pap Test

Reservations can also be made via our website:

laboratoriodearcangelis.com

PAYMENT FOR SERVICES

For the medical services covered by the NHS, customers not exempted from the healthcare ticket system shall pay a sum in accordance with the regulations and tariffs in force. The sums to be paid for each single service can be consulted through the Pricing List (Nomenclatore Tariffario) issued by the Lazio Region. For services provided on a private basis, customers will find our Price List available at the Reception Desk.

DELIVERY OF MEDICAL REPORTS

Monday –Friday : 2:00 pm -5:00 pm

Saturday: 11:00 am-12:00 pm

For the delivery of the report to persons other than the person concerned, it is essential to produce a written proxy and identification document of the delegate and the delegating party.

The report can be sent by fax - e-mail upon written authorization.

An urgent reporting services is provided for a fee.

The list of medical exams and their cost is available and published in the “Urgent Clinical Analyses Services” brochure

HEALTH TEST AND EXAMINATION PROVIDED

- 1) Clinical Chemistry
- 2) Immunology
- 3) Hormones
- 4) Cancer Markers
- 5) Hepatitis Markers
- 6) Haematology
- 7) Electrophoresis
- 8) Infectious diseases
- 9) Coagulation
- 10) HIV
- 11) Helicobacter Pylori test
- 12) Lactose-lactulose breath test
- 13) Microbiology
- 14) Biological samples cell culture
- 16) Antibiogram through Minimum Inhibitory Concentration method

Some particularly complex and/or obsolete tests and examinations are carried out at a reference laboratories and are marked on the report with the symbol *

Our Laboratory supports prevention and promotes it through a prevention project that includes basic screening programmes for the most common diseases and infections of the female genital system at special rates.

USEFUL INFORMATION

PRECAUTION BEFORE COLLECTION:

Laboratory test are preferably performed on fasting patients.

Fasting is essential for the following tests:

Bood sugar-Bilirubin-Cholesterol-Transaminase Levels-
Triglycerides-Serum Iron– Folic Acid-Vitamin B12

In the days prior to the collection, also avoid intense physical activity and stressful situations.

COLLECTION OF BIOLOGICAL SAMPLES

URINE EXAMINATION

Collect a small amount of urine from the first morning urination in sterile urine containers and deliver sample quickly

URINE CULTURE

Carefully clean the external genitalia. Discard the first part of the urine and collect the net part directly in the sterile urine container

URINE 24 h

Discard the early morning urine and collect all subsequent urine in one container, noting the start time of collection. Collect ends the next morning at the same time as collection began.

FAECAL OCCULT BLOOD TEST

Collect a small amount of faecal material in the appropriate container available from the pharmacy. It is recommended to deliver the sample as quickly as possible; in case quick delivery is impossible, store the sample in the fridge between 2°C and 10°C. Do not perform the test during the menstrual period or during haemorrhoidal crises. It is recommended that the test be performed with three samples collected on different days.

CULTURES

Suspend any antibiotic therapy before the test (at least 7 days before)

SEMINAL FLUID

After a 5-day period of sexual abstinence, collect the sample directly in a sterile container (also suitable for urine culture). The method of collection is masturbation: collection with a condom and interrupted coitus are unsuitable methods.

Deliver the sample to the Laboratory within 30 minutes from collection, keeping the sample at a temperature of 20-30° C

Further information can be found in the “Service Charter” which can be consulted in the waiting room of Laboratory or on our website

laboratoriodearcangelis.com

